

**TOWN OF WELLESLEY  
WELLESLEY, MASSACHUSETTS 02481**

MUNICIPAL LIGHT BOARD  
WILLIAM E. CHARLTON, CHAIRMAN  
DAVID A. T. DONOHUE  
MICHAEL D. HUMPHRYS  
GORDON F. KINGSLEY  
THOMAS E. PEISCH



RICHARD F. JOYCE, DIRECTOR  
P.O. BOX 364  
455 WORCESTER STREET  
WELLESLEY, MA 02481  
781-235-7600  
FAX 781-237-1936

**MUNICIPAL LIGHT PLANT**

June 26, 2007

Dear Municipal Light Plant Customer:

The Municipal Light Plant ("MLP") has received a number of inquiries regarding the recent momentary power outages experienced at your residence. Please be assured that we are aware of these interruptions and are also aware of the associated inconveniences.

From July 1, 2006 to today there have been eight power interruptions on the 1581 circuit that supplies electricity to your home. Of these interruptions, four, possibly five, were caused by squirrels. What happens in most cases is a squirrel will come in contact with the MLP's electrical line creating a fault. The MLP's recloser senses the fault and shuts the power off for five seconds. After five seconds the line is automatically re-energized. If the fault clears the power stays on. We have provided a summary below of the outages that most of you would have experienced over the past 12 months:

<i>Date</i>	<i>Duration</i>	<i>Cause</i>
July 21, 2006	5 Seconds	Unknown (squirrel or tree limb suspected)
August 2, 2006	5 Minutes	Phase imbalance extremely high temperatures
April 23, 2007	½ Second	Squirrel
May 24, 2007	½ Second	Squirrel
May 30, 2007	5 Seconds	Squirrel
June 12, 2007	20 Minutes	Squirrel
June 18, 2007	5 Seconds	Tree
June 22, 2007	½ Second	Tree
<b>Note:</b> Customers on Kenilworth Road on June 18, 2007 and Allen Road on June 22, 2007 would have experienced longer duration outages to remove trees.		

All of us at the MLP take a great deal of pride in providing Wellesley residents and businesses with the most reliable electricity possible. Although the loss of power for just over 25 minutes during the past year is outstanding, we are not pleased with the number of nuisance outages. The MLP's line operations and engineering staff have begun patrolling the entire 1581 circuit and will identify opportunities to install additional protection to prevent squirrel contact.

We appreciate your patience and understanding but want you to know that these outages are largely beyond our control. Please feel free to let me know via telephone, 781-235-7600, extension 3380 or email: [djoyce@wellesleyma.gov](mailto:djoyce@wellesleyma.gov) if you should require any additional information. As always, we welcome your feedback

Yours truly,

/s/ R. F. Joyce

Richard F. Joyce  
Director